

Workgroup connectivity issues

1.1 Domain Network

No difficulties have been reported when using Domain Network. This chapter was written due to an incompatibility between Domain Network and Workgroup Network implementation when used by the "Administrator capability" to login into a remote station. More incompatibility with WORKGROUP has been reported by Windows 7 users.

1.2 Workgroup common settings

The default value for the "simple file-sharing" parameter (located in Control panel->Folder Options->View->"Use simple file sharing" which is the last parameter is "ON" by default.

We recommend removing this to allow logging-on from Lace watcher to the client machine.

The message received from the operating system does not directly explain the problem. (The message says "Not authorized to login to the remote computer").

Please remove the V from this field.

1.3 Message: Unable to contact remote station – multiple resources

If you want to connect to a station in which a shared printer is defined, the login operation will fail with the above message.

Please delete the printer definition, ADD the station to Lace watcher. You may return the shared printer definition after the disk scan complete. It looks as though the problem occurs only during definition, and there is no need to repeat this operation.

1.4 Administrator Password on the remote stations:

If you are using the same master password in all the stations, you will have no difficulty connecting to any station. However, if the password is different with every station, you will need to supply it during the first login, and request that the connection be retained. The password itself is not stored anywhere. Please do not forget to mark the system option to remember the password for next time.

If there is no external Administrator account defined in the remote station, you will need to define it, using a password that you can supply when requested.

The command to reveal the Administrator account is:

Start->cmd (enter) -> `net user administrator /active:yes`

1.5 W7 HOMEGROUP:

We found it necessary to delete the **Homegroup** definition on W7 stations, in order to resolve a conflict with the old workgroup.

1.6 UNAUTHORIZED ACCESS

Please use the command "`nbtstat -n`" to identify any conflict between the remote computer and Lace watcher.